



TELEPERFORMANCE OPENS A MAJOR CONTACT CENTER IN THE PHILIPPINES

Paris, October 16, 2007 – The Teleperformance Group announced today the launch of a new contact center with huge capacity -2,500 workstations- in Manila (Philippines) in order to meet the increasing offshore needs in the US market. This new center will bring the Group's total capacities and workforce in the Philippines respectively to 5,000 workstations and over 7,500 employees (FTEs).

Daniel Julien, Chairman of the Supervisory Board of Teleperformance and CEO of Teleperformance Group Inc., explained: "The Teleperformance Group is a global leader in the outsourced contact center industry. With Teleperformance operations in 45 countries, our clients certainly benefit from the largest worldwide network and offer in the customer relationship management market. Our mission is to consistently deliver high service quality in terms of customer relationship management and technical support to our clients. Our vision has always been "think global, act local". While expanding our footprint in the US, it quickly became obvious that we had to provide our major US clients with a wide range of domestic, nearshore and offshore solutions, both in English and Spanish. The Philippines is a major component of our integrated offer to the US market, along with India, Mexico and Argentina, for instance. We are very proud to open this new facility, increasing the Teleperformance operations in a country where we have had an exceptionally positive experience."

Dominic Dato, CEO of Teleperformance USA Group, added: "I believe our success in the Philippines can be explained by the tremendous cultural affinities between the Philippines and the USA. Here we can benefit from very talented professionals who are highly educated, open-minded and friendly. In addition, we have excellent Philippine management teams. Based on all this, we are in position to efficiently meet the US customers' diversified demands. We have been present in the Philippines since 1996, and, since then, it has been a very positive journey. So we plan to continue our expansion in this country with a nice growth rate."

Photos of the new center can be found here:

<http://www.teleperformance.com/GP/AboutUs/AboutUs.aspx?id=29986>

About Teleperformance:

Teleperformance (Euronext: FR 0000051807), the **world's co-leading provider** of outsourced CRM and contact center services, **operates under various brands**, such as **Teleperformance** for customer acquisition, customer service and customer growth programs, as well as **TechCity Solutions** and **Cash Performance** respectively specializing in technical support and debt collection. In 2006, the Teleperformance Group achieved €1,385 million revenues (US\$1,824 million – exchange rate at December 31, 2006: €1 = US\$ 1.317).

On August 31, 2007 the Teleperformance management team revised upwards its annual objectives for the revenues 2007 at around €1,590 million, increasing by +14% (US\$2,150 million at: €1 = US\$ 1.35).

The Group operates nearly **62,000 computerized workstations**, with **more than 70,000 employees (Full-Time Equivalents)** across **293 contact centers in 45 countries** and conducts programs in more than 60 different languages and dialects on behalf of major international companies operating in various industries.

For more information, visit: www.teleperformance.com

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