



Information relating to compensation of executive officers

Paris, December 20, 2013,

In accordance with the AFEP-MEDEF Corporate Governance Code, Teleperformance SA is publishing the decisions of the Board of Directors held on November 25, 2013, upon recommendation of its Remuneration and Appointments Committee, concerning the non-compete agreement entered into between Mr. Paulo César Salles Vasques, Chief Executive Officer, Teleperformance SA and Teleperformance Group Inc.

In order to protect and safeguard the Group's legitimate interests, the Board of Directors opted to maintain the principles set out in the previous non-compete agreement between Teleperformance Group Inc and Mr. Paulo César Salles Vasques. This agreement was included in Mr. Salles Vasques's employment contract dated January 1, 2012 in respect of his position as Worldwide Chief Marketing Officer, which terminated on May 30, 2013 upon his appointment as CEO.

The authorized agreement provides for confidentiality, non-solicitation and non-compete undertakings. Pursuant to the terms of said agreement, Mr. Salles Vasques agrees, with no geographical limitation and for a 2-year duration following his termination, in any manner whatsoever, not to (i) collaborate, (ii) engage and (iii) acquire any equity interest in a business and/or a company that competes with Teleperformance Group. In the event of his departure from the company for any reason whatsoever, Mr. Paulo César Salles Vasques shall receive compensation capped at two years' gross remuneration, calculated on the basis of (i) his total annual gross fixed and variable remuneration received in the calendar year preceding his departure or, if higher, (ii) his average annual gross fixed and variable remuneration over the past three years.

This non-compete agreement will be submitted for approval to the Ordinary Shareholders' Meeting called to approve the financial statements for the year ended December 31, 2013.

This press release has been drawn up and published on the Teleperformance website (www.teleperformance.com) in accordance with the recommendations of the AFEP-MEDEF Corporate Governance Code. The Company's governance practices and remuneration components of corporate officers and directors will be described in the *Document de référence* for 2013.

