

PRESS RELEASE

Teleperformance Receives 2013 Hughes Supplier Excellence Award

PARIS, MAY 22nd, 2014 – Teleperformance, the global leader in outsourced multichannel customer experience management, today announced that the company has received a 2013 Supplier Excellence Award from Hughes Network Systems, LLC (Hughes), the global leader in broadband satellite solutions and a leading provider of managed network services.

Teleperformance first deployed its multichannel Platinum service for Hughes in 2010, delivering support services to Hughes' extensive customer base across North America, from large enterprises to consumers. The companies continue to work together to define key performance and customer satisfaction metrics for HughesNet® consumer subscribers, leveraging Teleperformance's U.S.-based team of technical support professionals.

“This award recognizes the close cooperation between our two companies over the past several years,” said Demetric Anamateros, Vice President of Customer Support at Hughes. “Teleperformance has met or exceeded our agreed upon metrics and their experienced staff is a testament to the quality of the company. They have been flexible and very responsive to our changing requirements.”

Paulo César Salles Vasques, Worldwide CEO, Teleperformance Group, commented: *“We at Teleperformance are honored to receive this recognition of excellence from our longstanding and valued partner, Hughes, which is a reflection of our team’s steadfast dedication to raising the bar of customer satisfaction for all of our clients worldwide. We look forward to continue providing outstanding service for such a well-respected company that is focused on quality customer care.”*

ABOUT HUGHES NETWORK SYSTEMS

Hughes Network Systems, LLC (Hughes) is the world’s leading provider of satellite broadband for home and office, delivering innovative network technologies, managed services, and solutions for enterprises and governments globally. HughesNet® is the #1 high-speed satellite Internet service in the marketplace, with offerings to suit every budget. To date, Hughes has shipped more than 4 million systems to customers in over 100 countries, representing approximately 50 percent market share. Its products employ global standards approved by the TIA, ETSI and ITU organizations, including IPoS/DVB-S2, RSM-A, and GMR-1.

Headquartered outside Washington, D.C., in Germantown, Maryland, USA, Hughes operates sales and support offices worldwide, and is a wholly owned subsidiary of EchoStar Corporation (NASDAQ: SATS), a premier global provider of satellite operations and digital TV solutions. For additional information about Hughes, please visit www.hughes.com.



ABOUT TELEPERFORMANCE GROUP

Teleperformance, the worldwide leader in outsourced multichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2013, it reported consolidated revenue of €2,433 million (\$3,236 million, based on €1 = \$1.33).

The Group operates 110,000 computerized workstations, with close to 149,000 employees across around 230 contact centers in 62 countries and serving more than 150 markets. It manages programs in 63 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: SBF 120, STOXX 600 and France CAC Mid & Small. Symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP

For further information, please visit the Teleperformance website at www.teleperformance.com.

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