



Teleperformance

Transforming Passion into Excellence

PRESS RELEASE

Teleperformance adopts the European Company status



PARIS, June 29, 2015 –Teleperformance, the worldwide leader in outsourced multichannel customer experience management, today announced its conversion from a French joint-stock Company (*société anonyme*) into a European Company (*societas Europaea*), becoming Teleperformance SE. This became effective following its registration of the new legal business form with the French Trade and Companies Register.

Teleperformance has gone through major changes in recent years. Its businesses have significantly expanded and diversified geographically, making it the thoroughly global group it is today. The European Company status more accurately reflects Teleperformance's European and international nature.

The registration was made in accordance with the legal business form conversion decision adopted by the Combined Shareholders' Meeting held on May 7, 2015 and through subsequent negotiations with employees' representatives from 17 countries within the European Economic Area. On June 9, 2015, after an almost unanimous vote (representing 90% of the expressed votes), these representatives approved and signed an agreement that will strengthen the European social dialog within Teleperformance.

ABOUT TELEPERFORMANCE GROUP

Teleperformance, the worldwide leader in outsourced multichannel customer experience management, serves companies around the world with customer care, technical support, customer acquisition and debt collection programs. In 2014, it reported consolidated revenue of €2,758 million (\$3,665 million, based on €1 = \$1.33).

The Group operates around 135,000 computerized workstations, with more than 182,000 employees across around 270 contact centers in 62 countries and serving more than 160 markets. It manages programs in 75 languages and dialects on behalf of major international companies operating in a wide variety of industries.

Teleperformance shares are traded on the Euronext Paris market, Compartment A, and are eligible for the deferred settlement service. They are included in the following indices: STOXX 600, SBF 120, Next 150, CAC Mid 60 and CAC Support Services.

Symbol: RCF - ISIN: FR0000051807 - Reuters: ROCH.PA - Bloomberg: RCF FP

For more information: www.teleperformance.com

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CONTACTS

INVESTOR AND PRESS RELATIONS

QUY NGUYEN-NGOC

Tel: + 33 1 53 83 59 87

quy.nguyen@teleperformance.com